

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 27th day of May' 2021
C.G.No:93/2020-21/ Tirupati Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao

Chairperson

Sri. Y.Sanjay Kumar

Member (Technical)

Sri. Dr. R. Surendra Kumar

Independent Member

Between

A. Ramakrishna Reddy & others,
9-25,
Molagamudi,
Athur (P),Renigunta,
Chittoor Dist.

Complainant

AND

1.Deputy Executive Engineer/O/Puttur

Respondents

2.Executive Engineer/O/Puttur

ORDER

1. A. Ramakrishna Reddy and two others presented a complaint stating that they are having lands in Sundarammakandriga (V). 25 KVA DTR was stolen on the night of 28.01.2021 and the same was informed to Vadamalapeta Assistant Engineer on 29.01.2021. The DTR is providing power supply to 3 service connection No's 532420900069,532420900681 and 532420900842. They have raised paddy crop. Assistant Engineer represented that there is no DTR to provide. Hence requested to provide Distribution transformer.
2. Notice was issued to Respondents. Respondent No.2 filed written submission stating that after receipt of complaint from the villagers about theft of 3-phase 25 KVA DTR at Sundarammakandriga distribution, a complaint was presented to police vide F.I.R. No.32/2021. Complainants are utilizing supply for their pumps at nearby DTR and estimate was prepared and sanctioned vide sanction No. T-0420-05-03-41-02-017. After allotment of DTR from higher authorities DTR will be replaced.

DESPATCHED
27/05

3. Personal hearing through video conferencing was conducted on 19.04.2021. Assistant Engineer/Vadamalapeta present. Complainant absent. No representation.
4. According to the version of Respondent No.2 estimate was prepared and it is pending for sanction. Respondents are directed to provide distribution transformer immediately after approval from Superintending Engineer /O/Tirupati and submit compliance report within 15 days from the date of receipt of approval from Superintending Engineer /O/Tirupati.

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 27th May'2021.

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order

ics
Secretary to the Forum

To

The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.